

## How we can help you:

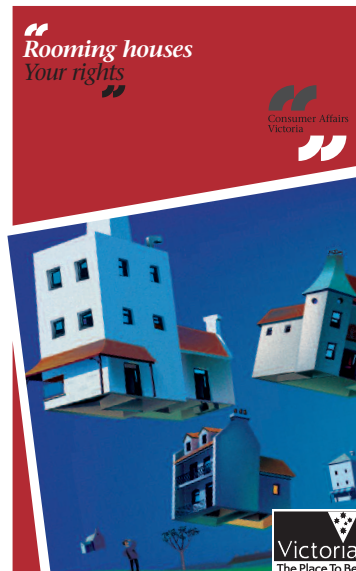
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We can help you sort out a problem with your landlord or manager.

We can send out an Inspector if you have problems with repairs or rent increases.

We can investigate rooming house owners if they break the law.

**Victorian Consumer & Business Centre**  
113 Exhibition Street  
Melbourne Vic 3000  
**1300 55 81 81**



## **Do you live in a rooming house or boarding house?**

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**You are a rooming house resident if:**

- you live in a house or building or room with four or more people who have a separate agreement
- you have lived in the same room in a hotel/motel for 60 days.

## **All residents should:**

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- Be safe and secure
- Have water, toilets and power
- Have quiet enjoyment
- Be free from harassment or threats
- Only be evicted after a written notice.

## **Where can I go if I have a problem or question:**

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- Drop into one of our offices:  
113 Exhibition Street  
Melbourne; Ballarat  
Bendigo; Geelong; Mildura;  
Morwell; Wangaratta or  
Warrnambool
- Call 1300 55 81 81 for free advice and information
- Online at:  
[www.consumer.vic.gov.au](http://www.consumer.vic.gov.au)
- The Tenants Union rooming house service in Melbourne on (03) 9411 1444.