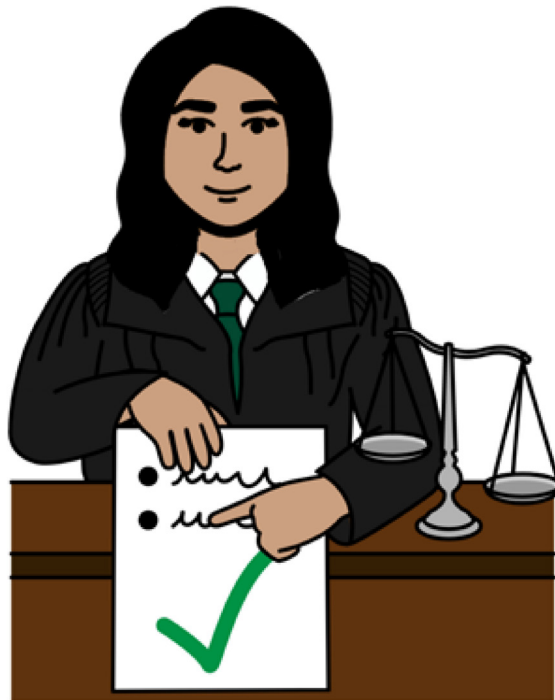


**Easy
Read**

Your home

Exceptional agreement orders

Changes to SDA from 1 July 2026



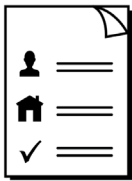
About this book



This book is from Consumer Affairs Victoria.



This is an Easy Read book.



Easy Read uses simple words and pictures.



We add a star before and after ***hard words***.

Then we explain what the words mean.



You can ask someone to help you read and understand this book.



Contact information is at the end of this book.

Your home – what has changed?



Your home is called
specialist disability accommodation or SDA.



There will be changes to the rules of your home,
starting from 1 July 2026.



The changes are about

- your home



- your rights.

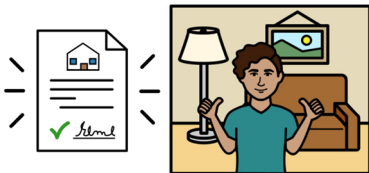


The changes are **not** about your NDIS plan or
support services.

Your ***SDA residency agreement*** if you have already moved in – what has changed?



An SDA residency agreement is a legal document that says you can live in your home.



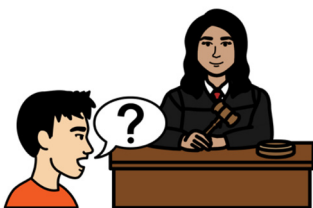
People usually have a residency agreement before they move into SDA.



If you have already moved in but you do not have an agreement, you can fix the problem at ***VCAT***.



VCAT is where legal decisions are made.



You can apply for an ***exceptional agreement order***.



An exceptional agreement order is a legal document that says you can live in your home.



Your ***SDA provider*** will explain what needs to happen.



Your SDA provider is the person who manages your home.



You can ask a support person for help.



For more information, call the SDA Support Line.

Call 1300 40 43 19



More information



For more information contact
Consumer Affairs Victoria.



Call the SDA hotline

1300 40 43 19



Email [CAV web form](#)

consumer.vic.gov.au/contact-us



Website [Consumer Affairs Victoria](#)

www.consumer.vic.gov.au/sda

Help to speak and listen

If you need help to speak or listen, the National Relay Service can help you make a call.



Call 1800 555 660

Ask to talk to an Information Officer at
Consumer Affairs Victoria
on 1300 40 43 19



Website [NRS Helpdesk](#)

www.accesshub.gov.au/about-the-nrs/nrs-helpdesk



Help in your language

If you need help with other languages, contact the Translating and Interpreting Service.



Call 131 450



Website [TIS National](#)

www.tisnational.gov.au

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For more information, please visit [Easy Read Australia](http://www.easyreadaust.com.au)

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