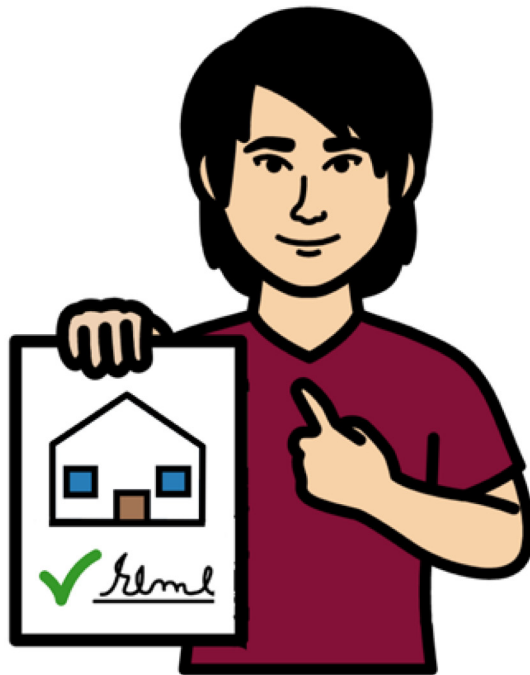


**Easy
Read**

Your home

Changes to SDA from 1 July 2026



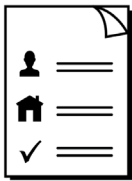
About this book



This book is from Consumer Affairs Victoria.



This is an Easy Read book.



Easy Read uses simple words and pictures.



We add a star before and after ***hard words***.

Then we explain what the words mean.



You can ask someone to help you read and understand this book.



Contact information is at the end of this book.

Your home – what has changed?



Your home is called
specialist disability accommodation or SDA.



There will be changes to the rules of your home,
starting from 1 July 2026.



The changes are about

- your home

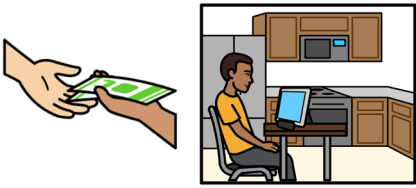


- your rights.



The changes are **not** about your NDIS plan or
support services.

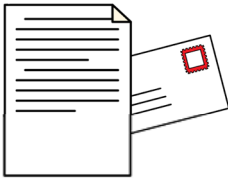
Your *rent* – what has changed?



Rent is the money you pay your ***SDA provider*** to live in your home.



Your SDA provider is the person who manages your home.



Your provider must

- tell you in writing before they increase your rent



- tell you at least 90 days before they increase your rent.



Your provider must not ask you to pay rent more than 1 month before the due date.

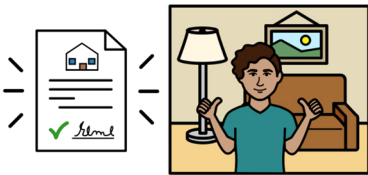


If your provider does not follow these rules, you can make a complaint to Consumer Affairs Victoria.

Your ***SDA residency agreement*** if you have already moved in – what has changed?



An SDA residency agreement is a legal document that says you can live in your home.



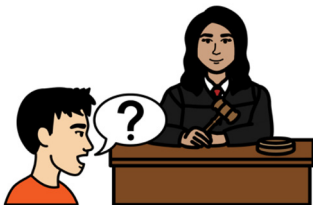
People usually have a residency agreement before they move into SDA.



If you have already moved in but you do not have an agreement, you can fix the problem at ***VCAT***.



VCAT is where legal decisions are made.



You can apply for an ***exceptional agreement order***.



An exceptional agreement order is a legal document that says you can live in your home.



Your provider will explain what needs to happen.



You can ask a support person for help.



For more information, call the SDA Support Line.

Call 1300 40 43 19

Older SDA agreements



New rules make it clear that older SDA agreements are ok.



Your rights are protected.



You can keep living in your home.



Your provider must let you know that your current agreement is ok.



You do not need to do anything.



You can keep your current agreement.



But you can change your agreement if you want to.



If you want to change your agreement, your provider must explain the options to you.



You can

- make a new SDA residency agreement



- make a different type of agreement called a residential rental agreement.



You need to

- choose the best type of agreement for you



- write to your provider to tell them if you want a new agreement.



You can ask a support person for help.



For more information, visit the
Consumer Affairs Victoria website.

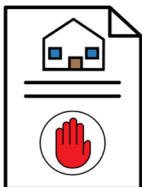
Go to the **Changes to the law** web page,
from 1 July 2026.



You can make a new agreement from
1 July 2026.

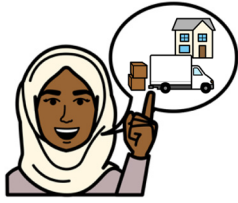


You can stay in your home while you make a new
agreement.



Your current agreement will stop when you make a
new agreement.

Your notice to move out



If you want to move out, you must tell your provider.



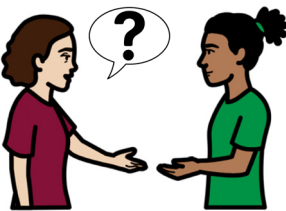
You must fill in a form called a **notice of intention to vacate**.



The form is on the Consumer Affairs Victoria website.



Go to the **Notices during an SDA residency** web page.



You can ask a support person for help.



You or your nominee or guardian must sign the form and send it to your provider.



More information



For more information contact
Consumer Affairs Victoria.



Call the SDA hotline

1300 40 43 19



Email [CAV web form](#)

consumer.vic.gov.au/contact-us



Website [Consumer Affairs Victoria](#)

www.consumer.vic.gov.au/sda



Help to speak and listen

If you need help to speak or listen, the National Relay Service can help you make a call.



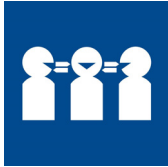
Call 1800 555 660

Ask to talk to an Information Officer at
Consumer Affairs Victoria
on 1300 40 43 19



Website [NRS Helpdesk](#)

www.accesshub.gov.au/about-the-nrs/nrs-helpdesk



Help in your language

If you need help with other languages, contact the Translating and Interpreting Service.



Call 131 450



Website [TIS National](http://www.tisnational.gov.au)
www.tisnational.gov.au

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For more information, please visit [Easy Read Australia](http://www.easyreadaust.com.au)

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