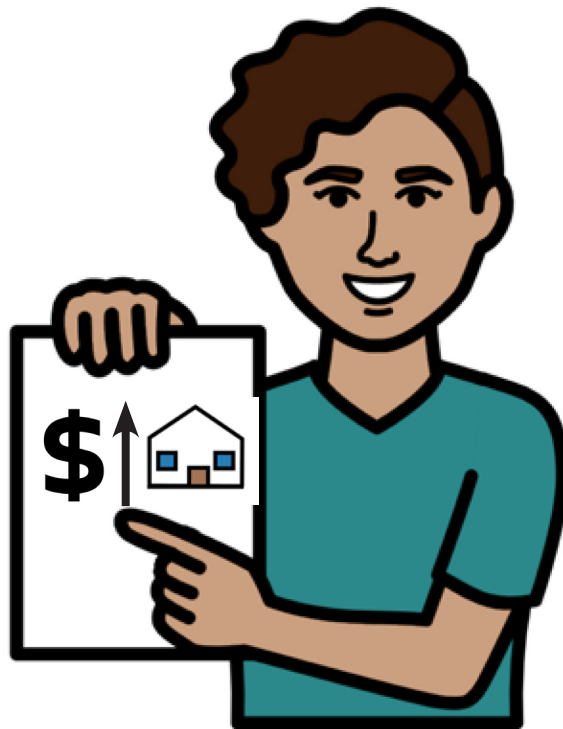


**Easy  
Read**

# Notice of rent increase

For SDA residents



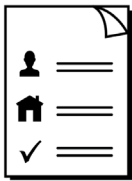
## About this book



This book is from Consumer Affairs Victoria.



This is an Easy Read book.



Easy Read uses simple words and pictures.



We add a star before and after **\*hard words\***.

Then we explain what the words mean.

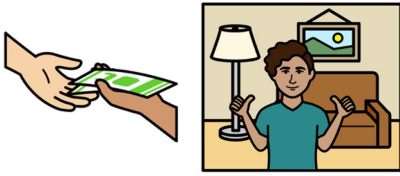


You can ask someone to help you read and understand this book.

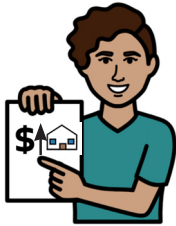


Contact information is at the end of this book.

## Notice of \*rent\* increase



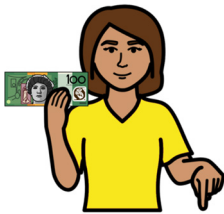
Rent is money you pay to live in your specialist disability accommodation or SDA home.



You will get a notice of rent increase from your **\*SDA provider\***.

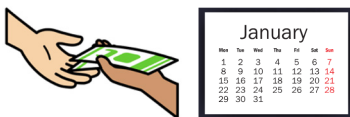


Your SDA provider is the person who manages your home.



The notice will tell you

- how much rent you pay now



- how much rent you will pay in the future



- when you must start paying the new amount.



Your provider must give you at least 90 days notice before increasing your rent.



The notice must be

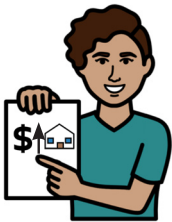
- written in a way that is easy to understand



- sent to you in the way that you agreed
  - for example, email or mail.

## How often can your rent increase?

If you have an **\*SDA residency agreement\***, your provider can only increase your rent once every 6 months.



January 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	February 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28	March 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31
April 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30	May 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	June 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30

January 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	February 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28	March 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31
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If you have a **\*residential rental agreement\***, your provider can only increase your rent once every 12 months.



SDA residency agreements and residential rental agreements are legal documents that are signed by you and your provider.



The agreements say

- what you must do

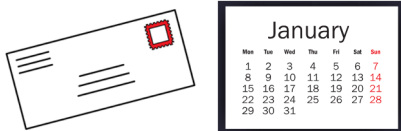


- what your provider must do.

## If you do not agree with the rent increase



If you do not agree with a rent increase you can get Consumer Affairs Victoria to check if the new rent is fair.



You must fill in a form within 30 days of getting your notice of rent increase.



For more information, visit the Consumer Affairs Victoria website.



Go to the **Challenging rent increases or high rent** web page.

Fill in a form called a **request for rental assessment**.



A case officer will contact you about your rental assessment.



## More information



For more information contact  
Consumer Affairs Victoria.



### Call the SDA hotline

1300 40 43 19



### Email [CAV web form](#)

[consumer.vic.gov.au/contact-us](http://consumer.vic.gov.au/contact-us)



### Website [Consumer Affairs Victoria](#)

[www.consumer.vic.gov.au/sda](http://www.consumer.vic.gov.au/sda)



## Help to speak and listen

If you need help to speak or listen, the National Relay Service can help you make a call.



**Call** 1800 555 660

Ask to talk to an Information Officer at Consumer Affairs Victoria on 1300 40 43 19



**Website** [NRS Helpdesk](#)

[www.accesshub.gov.au/about-the-nrs/nrs-helpdesk](http://www.accesshub.gov.au/about-the-nrs/nrs-helpdesk)



## Help in your language

If you need help with other languages, contact the Translating and Interpreting Service.



**Call** 131 450



**Website** [TIS National](#)

[www.tisnational.gov.au](http://www.tisnational.gov.au)

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