# Fact Sheet 8: Rental non-compliance register

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| This fact sheet is about changes to Victoria’s renting laws that have not happened yet. They will be in place from 29 March 2021.For information on current laws, visit the [Renting section - Consumer Affairs Victoria website](https://www.consumer.vic.gov.au/renting) <consumer.vic.gov.au/renting>. |

New renting laws mean that rental providers (landlords) and their agents will be listed on an online register if:

* VCAT finds they have failed to meet certain obligations under the Residential Tenancies Act 1997, or
* they are convicted of an offence under the RTA.

The register is a publicly available record managed by Consumer Affairs Victoria. The register will be available on the [Consumer Affairs Victoria website](https://www.consumer.vic.gov.au) <consumer.vic.gov.au> from 29 March 2021.

To help renters find out more about their rental provider or agent, they can search for the following information listed on the register:

* rental provider’s name
* business name and address of the rental provider’s agent (if they have an agent)
* address of the rented premises.

## How long will a listing be kept on the register?

A listing will be removed after three years.

## Is it possible for a rental provider or agent to prevent, remove or change their listing on the register?

This is possible in some circumstances:

In deciding that the rental provider or agent operated unlawfully, VCAT may also decide that it would be unfair to make a listing. It can order Consumer Affairs Victoria to not list the rental provider or agent on the register.

Rental providers and agents can apply to VCAT to prevent, remove or change a listing on the basis that:

* Consumer Affairs Victoria did not take steps to notify them before making the listing
* the listing has been on the register for more than three years, or
* the information in the listing is incorrect.

Rooming house operators, caravan park owners, caravan owners and site owners (and their agents) can also be listed on the register.