



Department of Government Services

Consumer Affairs Victoria

www.consumer.vic.gov.au

Our ref: 23113249

PUBLIC WARNING



I, Nicole Rich, Director of Consumer Affairs Victoria, issue this public warning under section 228 of the *Australian Consumer Law and Fair Trading Act 2012* in respect of Force Industries Pty Ltd trading as Find Sports (ACN 072 364 231) (**Find Sports**).

Find Sports is an online retailer that sells sporting equipment apparel and outdoor products to consumers through its website at <https://www.findsports.com.au/>.

During October and November 2023, Consumer Affairs Victoria has seen a rapid increase in complaints about the business conduct of Find Sports. Contacts to CAV include allegations that Find Sports:

- has accepted payment and failed to supply goods;
- is failing to respond to consumer contacts; and
- is failing to refund monies when requested.

I have decided to issue this public warning because I am satisfied that it is in the public interest to do so. Given the number of contacts received recently, I urge consumers to be cautious about purchasing goods from Find Sports.

If you have any concerns in relation to Find Sports, please contact Consumer Affairs Victoria on 1300 55 81 81 or at [Complaint form](#).

DATED 16 November 2023

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Nicole Rich

Director, Consumer Affairs Victoria