**ol myCAV vXymzSd.ol.xD.w>u&Xu&d**

**w>pH.pdR\*H>xH;**

Consumer Affairs Victoria rR\*hRxD.w>&J.w>usJRtoDvXttd.vXtHxJ.eJ;zDcd.vX incorporated associations (IAs) (ymzSd.ol.xD.w>u&X)t\*D>vDRI

w>&J.w>usJRtHRb.w>ud;tDRvX myCAV 'D;rh>ph>uD; Victorian Government’s Digital Strategy vXurRvDRwH>0J'.y'd.tw>rRwz.'D;w>\*h>w>usdRwz.'fod;vXySR0H;uxd&H,gzdwz.rRM>tDRu  
ohcDzsdvXtHxJ.eJ;tylRvDRI

w>ymzSd.ol.xD.u&Xzdud;\*Rvd.b.ol0JmyCAV vXuEkmvDRvXweH.wbsDw>wJzsgxD.php&Dt\*h><  
[h.w>tbl;tvJ'D;vXeu'k;oh.ngy0J'.vXw>vJvdmrh>td.xD.t\*D>vDRI

w>rRwz.tHRrh>w>wrHRCD'D;w>vXerRtDR'D;ew>u&Xu&dcgcJtHRwcgvDR<b.q.xJ'.trh>0J'.vXtH

xJ.eJ;tzDcd.vDRI

**b.Cm'D;myCAV**

myCAVrh>w>tuvDvXw>uoltDRt\*D>vDRIAtrRpSRvDR0JvHmvJ>tw>rR'D;'k;rRM>eoJp;w>rR  
wz.nDvDR0JvDRI

eolmyCAVAoh0JvXeu

* ywHxD.vXeuuJxD.w>ymzSd.ol.xD.u&Xzd
* EkmvDRrRM>w>u&Xu&dw>\*h>w>usdRcVcV'D;nDxD.
* rR\*hRxD.'D;qDwvJu&Xw>\*h>w>usdRwz.wbsDCDtwD>ylR
* EkmvDRvXweH.wbsDw>wJzsgxD.p&Dt\*h>
* vlmydmxGJw>rReD.rRCg'D;phw>rReD.vXw>vD>wylRCDtylR

**ySRtcX.p;rRpXRohvDR**

vXw>uolmyCAVt\*D>AeJ>&GJ>wz.ub.td.'D;myCAVp&D(account)<vDy&X<'D;vJR

EkmvDRqlthxX.eJ;vDRI

erh>vd.b.w>rRpXRb.C;'D;w>&J.w>usJRtw>rRvXthxX.eJ;tzDcd. (system online) M>eJ.&GJ>[h.pd[h.urDR0JySRtcX.p;A3A\*RvXurRpXRt0Joh.t\*D>ohvDRIeJ>&GJ>tHR[H;'H;rl'gvX  
w>vlRydmxGJw>od.w>oD'H;vDRI

ySRtcX.p;tHRrh>0J:

* u&Xzdw\*RvXeu&XylRoh0JvDR
* ySRzD.php&Drhwrh>yD>&Doh0JvDR
* tcX.p;oh0JvDR
* wHRoud;rhwrh>ySRvXe[H.zdCDzdtusgoh0JvDR

ySRtcX.p;tHRrRw>rRwz.'feJ.&GJ>oh0J<b.q.xJ'.Aw>qDwvJeJ.&GJ>vDRIxJ'.eJ.&GJ>tuJ0JcJtHRt  
zXrk>w\*RqDwvJeJ>&G>ohvDRI

**w>\*h>w>usdRtHR'k;eJ.eRvXcD.cgtcd.oh.b.C; myCAV vXeu**

* 'k;td.xD.myCAVtp&D
* 'k;b.xGJep&Dqleu&X
* olmyCAV oMubsH;\*H>xH;
* EkmvDRqlweH.wbsDp&Dw>rReD.
* [h.w>tyOR
* qDvJu&XtrHR
* qDwvJw>od.w>oDwz.
* qDwvJeJ.&GJ>w>\*h>w>usdRwz.
* xXEkmtgxD.'D;xk;uGHmySRtcX.p;w\*R
* qDwvJeD>up>\*h>usdRwz.
* rRb.uhRvHmrJmzsX.clol.
* CktgxD.

**[h.'D;'d;M>b.w>\*h>cDzsdvDw>pl;ugvDrh.tltusdRtusJ (electronic means)**

w>ol0JmyCAV tHR'k;rRoh0JeJ>&GJ>vXt[.hw>qlConsumer Affairs Victoria'D;'d;M>b.

w>cDzsdConsumer Affairs VictoriavXw>\*h>wrHR\*hRwrHR\*hRvXw>vd.b.cDzsdAssociations   
Incorporation Reform Act 2012cDzsdvDw>pl;ugvDrh.tltusdRtusJvDRI

|  |  |
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| **whxD.myCAV p&DtoDoh'fvJ.** | |
| vXw>uwHxD.myCAV p&Dt\*D>:   1. vJRql [www.consumer.vic.gov.au](http://www.consumer.vic.gov.au) 'D;CkxX **Sign in** **(EkmvDR)** vXtzDcd.pkxGJteX.xH;vXutd;xD. *Sign in/Create myCAV account* *(qJ;vDRrHRrhwrh>'k;td.xD. myCAV  eD.\*H>)*tvHmubsH;t\*D> 2. euxH.0Jw>trJmbh.tHR 🡪 3. CkxX**Create myCAV account** **(whuJxD.** **myCAV** **teD.\*H>)** w> qD.zsX. vXw> qD. tDRI |  |
| 1. pH;qX **Yes (rh>)**rhwrh>**No (wrh>)**A **(unsure)** **(wvDRwH>b.)**A qlw>oHuG> *Have you  received a letter from Consumer Affairs  Victoria (rh>e'd;M>b.vHmy&XvX Consumer Affairs  Victoria ttd.vHH{g) I* 2. erh>pH;qX **No (wrh>)**wcDrRySJR w>\*h>w>usdRvXvHmywHxD. tylR0HR'D;CkxX **Create  Account** **('k;td.xD.eD.\*H>)** w> qD.zsX.vXw> qD. tDRwuh>I 3. erh>pH;qX**Yes (rh>)**, euvJRqlw>qJ;vDRrHR I |  |
| vXw>qJ;vDRrHRtubsH;ymeD>\*H>tylR   1. zXEkmvDR myCAV w>qJ;vDRrHRteD>\*H>vXt   td.zsgvXevHmy&XtzDcd.'D;CkxX **Next (qlng)** |  |
| 1. rRvDRwH>uhRrh>erh>ySRrHRvXttd.zsg wzsX.M>{gIArh **Yes** **(rh>)** wcDCkxX **Next (qlng)** vXeuvJRqlngt\*D>wuh> |  |
| 1. xXEkmvDRevDy&X'D; vHmrJmzsX.clol. 2. CkxX **Show password** **(ymzsgxD.vHmrJmzsX.clol.)** vXeuorHordmevHmrJmzsX.clol. 3. 0HRCkxX**Create account** **(whxD.p&D)** tw>qD.tzsX.wuh>   **wd>eD.:** 0Ho;plRwd>eD.evDy&X'D;vHm  rJmw>clol.'D;ymtDRylRylRzsJ;zsJ;wuh>I  vHmrJmzsX.w>clol.tb.td.pSRuwX>A 8AzsX.'D;b.y.Ckm'D;vHmrJmzsX.tqH; (lower case) wzsX.<vHmrJmzsX.t'd. (upper case)pSRuwX>wzsX.<  vHmrJmzsX.wzsX.<eD>\*H>wzsX.'D;vHmrJm  zsX.vXtvDRqDwzsX.wuh>I |  |
| vXwpd>zdtwD>ylReu'd;M>b.w> upD.vXu'k;oh.ngeRvXewh xD.ep&DM>\*hR\*hRvH M.vDRI  qD.vDR **sign in** **(EkmvDR)** tw>bs;pJvXew>upD. tylR 'fod;eurR 0HRuhRw>vHmywHxD.t\*D>wuh>I |  |
| vXmyCAV **Sign in** **(EkmvDR)** w>eDRz;tylR<xXEkmvDRevDy&X'D;vHmrJm  zsX.clol.'D;CkxX **Sign in** **(EkmvDR)** vXeuvJRvXemyCAV tvHmubsH;yRoMcd.oh.wuh>I |  |
| vXemyCAV ubsH;yRoMcd.oh.M.eIII   1. uG>'D;qDwvJeu&Xt\*h>usdRcDzsdol0J **Actions list (w>[H;\*h>0D)** p&Doh0JvDRI 2. 'Defvd;vDRevHmtk.o;'D;w>od.w> oDwz.oh0JvDRI 3. euG>w>uGJ;eD.wz.vXttoDuwX>oh0JvDRI 4. EkmvDRqleweH.wbsDp&Dw>   rReD.ohvDRI |  |
| **wd>eD.**:  erh>wrh>rHRvXttd.zsgxD.w  zsX.M.b.M.<CkxX **No** **(wrh>)**I w>upD.(message)urXewHxD.e myCAVp&DtoDvDRI  vXeurRw>tHRt\*D>ACkxXw>bs;pJvX ew>upD.(message)tylR0HRAxXEkmvDR erHR<vDy&XtrHR'D;vHmrJmzsX.clol.'D; 0HRbsDCkxXAwhxD.p&Dw>qD.zsX.wuh>  ewhxD. myCAV p&D0HRwbsDe'k; bs;pJtDR'D;eu&Xu&doh0JvDRI |  |

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| **e'k;bs;pJep&**D(**account**)**qlew>u&Xu&doh'fvJ.** | |
| ewhxD.e myCAV p&DtoD0HRwbsDAe'k; bs;pJtDRolew>u&Xu&doh0JvDRI   1. CkxXerHRvXw>zDcd.pkxGJwcDvXy (website)ySm,JRoMvXeutdm xD.w>trHRto.p&DI 2. CkxX **Link to an organisation (bs;pJqlw>u&Xu&d)** vXw>trHRto.p&DtylRwuh>I |  |
| 1. xXEkmvDRew>u&Xu&dtrHRvXe   b.o;bs;pJtDR'D;CkxX **Search  for your association (Ckew>u&Xu&d)**tw>urdm   1. zJexH.ew>u&Xu&dtrHR'D;CkxXrHRwzsX.M.wuh> 2. qD.vDR **OK** **(vHmzsX.tdRchR)**zJwvg td.zsgxD.Ckm'D;w>oHuG> *Are you sure you want  to link the association  as secretary?* *(rh>evDRwH>{gvX eb.o;bs;pJew>u&Xu &d'feJ.&GJ>tod;)* |  |
| w>upD.(message) u'k;oh.ngeR wbsDCDAzJe'k;bs;pJep&D(account) qlew>u&Xu&drhM>\*hR\*hRtcgI  vXeuvJRqlmyCAV  ubsH;yRcd.oh.t\*D>,  CkxXuhR**Return to myCAV (uhRu'guhRql myCAV)**tw>bs; pJvXew>upD.tylRI |  |
| eu'd;M>b.ph>uD;vDy&XvX'k;oh.ngeR vXeb.w>'k;bs;pJ'D;ew>u&Xu&dvHI  zJeCkxXw>bs;pJvXevDy  &X0HRM.euvJRql **Sign in** **(EkmvDR)** tvD>vX myCAV tylRvDRI | success at linking to |
| zJe'k;bs;pJe myCAVp&D  qlew>u&Xu&d0HRbsD<eEkmvDRql  myCAV ubsH;yRcd.oh.  ohud;qXuwD>'J;vDRI |  |

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| **euole myCAV ubsH;ymoMcd.oh.'fvJ.** | |
| xJ'.eJ.&GJ>rhwrh>ySRcX.p;qDwvJw>u&Xu&dt\*h>tusdRvX myCAV oh0JvDRI  zJw>vJvdmrh>td.xD.tcg<vDy&Xb. w>qSXtDRqleJ.&GJ>ttd.vXu'k; oh.ngtDRvXw>vJvdmt\*h>vDRI  vXe myCAV ubsH;ymoMcd.oh. M.ACkxXys>vXttd.vXew> u&Xu&dtuyRvXeuIII   * uG>eu&Xu&dt\*h>tusdR'D; w>[l;w>\*JRvXtcgcJtHRuwX> * 'Defvd;vDRevHmtk.o;'D;w>od. w>oDtwuGD.'d * 'k;td.xD.w>vJvdmwz.vX ew>u&Xu&dt\*h>tusdRcDzsdolA **Actions List(w>[H;\*h>0Dp&D)** * EkmvDRqlep&DweH.wbsDw>rR eD.zJtuwD>wkRtcg |  |

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| **euywHxD.eH.wbsDp&Dw>rReD.rRCg'fvJ.** | |
| w>u&Xu&dcJvXmub.EkmvDRqlweH.w bsDp&Dw>rReD.vXmyCAVtylRvXw vgtwD>ylRzJttd.'D;weH.wbsDw> td.zSd.0HRtcg (AGM)Ieu'd;M>b.vDy &XvXu'k;oh.eD.eRvXeuEkmvDRqle p&Dw>rReD.t\*D>vDRI  **tywD>**A**1**Aw>u&Xu&dwz.A=A vXttd.'D;weH.wbsDw>[JEkmpSRM>'f $250,000M.Awvd.EkmvDRwD. xD.**php&D**vXty.Ckm'D;**weH.wbsDp &**Db.I  **tywD>2A'D;A3**Aw>u&Xu&du b.'k;y.Ckm0Jphp&D'D;w>uG>uhRt'drh wrh>w>orHord;php&Dw>ymzsgvX trh>tHvJ;}xDeH;tvHm}wHmwz.I  CkxX**lodge (ywHxD.)** tw>bs;pJvXe myCAV tubsH;yRrd>yS>   1. EkmvDRw>\*h>w>usdRvXw>vd.b. tDRwz. |  |
| 1. 'k;bs;pJw>qD.xGJtvHmtvJ>'ftHvJ; }xDeH;tvHmtod;cDzsdqD.vDR **Select file to attach** **(CkxXvHmvXeu'k;bs;pJ)**. CkvHmvJ>wz.vXecD.zFLxX.t ylR'D;CkxX **Ok (tdch)** (evHmw z.ub.rh>0J'..doc, .docx,  .xls, .xlsx, .text**,** .pdf tuh>t\*DR 'D;wb.tg 5MBb.) 2. z; **Declaration (w>bd;b.&RvDRzd;oJp;)** vDRwH>vDRqJ;'D;CkxX **Agree** **(o;vDRyvdm)** wuh>CkxX **Next** **(qlng)** vXeuvJRqlw>[h.t yORt\*D>I   **rReD.:**  cDzsdvXo;vDRyvdm'D;w>bd;b.&RvDRoJp;vX myCAV tylRtHRArh>w>pXC;vXtzd; oJp;vDRI |  |
| **eu[h.w>yORvXwz.vX myCAVtylR'fvJ.** | |
| zJeol0J'.myCAVtcg<AeCkxXvXeu [h.w>yORwz.vXthxX.eJ;zDcd.cDzsdtDefvJef rhwrh>vXeeD>up>cDzsdol0J'. (cheque)p; cdvXySR uGJ; rR vdm phvXphwX;'D;vJqlvHy &XwX;oh0JvDRI  vXu[h.w>yORt\*D>   1. wdReD>e[h.w>bl;w>   vJtusJtuylR   1. CkxX**Next (qlng)** vXeuvJR qlw>[h.w>bl;w>vJtu&l> |  |
| **erh>[h.vXeup>wcDIII**   1. orHord;w>\*h>w>usdRrh>t   b.{gA0HR'D;CkxX **Confirm  (ym\*X>ymusXR)**I  **rReD.:**  php&Dub.w>qSXM>eRqlevDy&XtylR'D; ew>qXuwD>td.0J 14 AoDvXeu [h.w>tbl;tvJt\*D>vDRIAeub. ChvHmwl>vdmphzJe[h.w>bl; w>vJtcgvDRI |  |
| **erh[h.vXthxX.eJ;**   1. euvd.b.0J'.'JbH;rhwrh>&J'H;c;< Visa rhwrh> MasterCardI 2. xXEkmvDRec;uhtw>\*h>w>usdR'D; CkxX **Next** **(qlng)** vXeupJ;rRqlngt\*D>wuh> 3. w>\*h>w>usdRrhb.wcD<A CkxX **Make payment** **([h.w>bl;w>vJ)** wuh>I   **rReD.:**  w>upD.u'k;oh.ngeRwbsDCDvXe[h. w>bl;w>vJM.vJRo;\*hR\*hRvH'D;vHmwl> vdmphub.w>qSXM>eRqlevDy&XtylRvDRI |  |

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| **euqDvJew>u&Xu&dtrHR'fvJ.** | |
| w>pH.nD.wJmvDRvDRqDqDb.w> vd.tDRvXeuqDvJ0Jew>u&X u&dtrHRtcgvDRI  zJw>pH.nD.wJmvDR[Jtd.xD.0HRbsDIII   1. CkxX **Change name**  **(qDwvJrHR)** vX **Actions** **List** **(w>[H;\*h>0D)**p&DylRwuh>I |  |
| 1. xXEkmvDRrHRvXw>ul.xD.tDR'D;Ck   x**XCheck name availability (orHrd;rHRrh>w>rRM>tDRoh{g)**  w>qD.zsX.wuh>I |  |
| 1. w>upD. u'k;oh.ngeRvXrHRM.w> oltDRohvDRI   **rReD.:**  rHRwzsX.M.w>oltDRrh>wM>wcD<A eub.CkxXrHRvXt\*RwzsX.vDRI   1. xXEkmvDRw>pH.nD.wJmvDR vDRqDqDrk>eHRrk>oDwuh>I |  |
| 1. bs;pJew>od.w>oDt'dCkm'D; ew>u&Xu&dtrHR'ftH;vJ. }xdeH;tvHmwuh>I 2. z;oJp;'D;w>bd;b.&RvDR'D;CkxX **Agree (o;vDRyvdm)**'D; **Next (qlng)** vXeuvJRqlw>[h.w>bl; w>vJt\*D>wuh>I |  |
| rRySJRw>vXw>[h.w>bl;w>vJtu&l>0HR bsD<Aeu'd;M>b.w>upD.wbsDCDvX'k; oh.ngeRvXew>u&Xu&dM>w>qDvJ trHR0HRvHM.vDRI |  |
| cgqlngwbsDeEkmvDRql myCAV  M.euxH.ew>u&Xu&dtrHR vXw>qDvJtDRM.vDRI | Name changed |

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| **euqDvJw>od.w>oD'fvJ.** | |
| w>pH.nD.wJmvDRvDRqDqDb.w>vd. tDRvXeuqDvJew>u&Xu&dtw> od.w>oDt\*D>vDRI  w>pH.nD.wJmtHRw>rRtDRrh>0HRwcDIII   1. **Change rules** **(CkxXqDvJw>od.w>oD)**  vXA **Actions List (w>[H;\*h>0Dtp&DylR)**wuh>I |  |
| 1. CkxX **Own rules (eD>up>w>od.w>oD)  rhwrh> model rules (w>t'dtwJmw>od.w>oD)** vXp&DvXt[JvDRwcgM.tylRwuh>I 2. xXEkmvDRrk>eHRrk>oDvX w>pH.nD.wJmvDRvDRqDqDtHRwuh>I |  |
| 1. bs;pJ w>pH.nD.wJmvDRqD'ftHvJ. }xDeH;tvHmwuh> 2. xXEkmvDRusd.pheH.uwX>trk>eHRrk>oD'D;ew>u&Xu&dtw>wdmymwuh> 3. bs;pJw>od.w>oDt'dvXtHvJ. }xDeH; 4. CkxX **Agree (o;vDRyvdm)** qlw>bd;b.oh.ng'D; **Next (qlng)**vXeuvJRqlw>[h.w>bl; w>vJttd.I |  |

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| **euqDwvJeJ.&GJ>'D;rRoDxD.w>\*h>w>usdR'fvJ.** | |
| xJ'.eJ.&JG>chcgcJtHRw\*RqDvJeJ.&GJ> trHRohvDRI  vXeuqDvJeJ.&GJ>t\*h>tusdRIII   1. CkxX **Change secretary (qDvJ)** vX **Actions** **(w>[l;w>\*JR)** tp&DvXemyCAV tubsH;ymcd.oh. 2. 0HRbsD **Update current secretary’s details** or **Change to new secretary** **(CkxXrR\*hRxD.eJ.&GJ>cJtHRw\*Rt\*h>tusdR)**rhwrh>**(qDvJqleJ.&GJ>toD)** |  |
| 1. zXEkmvDRw>\*h>w>usdRtoD 2. CkxX **Save** **(ymCm)**   w>rh>qDvJeJ.&GJ>M.AvDy&Xub.w>qSXqleJ.&GJ>vXt[;xD.w\*Rttd.'D;w>u'k;oh.ngw>u&Xu&dtcX.p;b.Cmw>qDvJo;t\*h>vDRI  eJ>&GJ>vXuEkmvDRw\*Ru'd;M>b.vDy&X vXurRvDRwH>w>oh.eHRz;oD'D;w>bs;pJ vXurRrlxD. myCAV tp&DvDRI |  |

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| **ub.xXEkmtgxD.'D;xk;uGHmySRcX.p;'fvJ.** | |
| eJ.&GJ>[h.pd[h.urDRySRtcX.p;M>wkRoX  \*RvXurRpXRb.Cmw>yXw>qSXw>rR  b.Cm myCAV, zJw>rh>vd.tDRtcgvDRI  vXuzXEkmySRcX.p;   1. CkxX **Change delegates (qDwvJySRcX.p;wz.)**vX **Actions List (w>[H;\*h>0Dtp&DtylR)**I 2. xXEkmvDRySRtcX.p;toDt \*h>tusdRwz.'D;wdReD.vXu rRvDRwH>0JySRtcX.p;wz. tHRb.w>[h.pd[h.urDRtDR'D; eJ.&GJ>vHvDRI 3. CkxX **Add delegate** **(xXEkmtgxD.ySRcX.p;)**I   ySRtcX.p;rh>td.oX\*RvHwcD<eJ.&GJ>u b.xk;uGHmySRtcX.p;vXttd.ympXR  wcsK;uxXEkmtgxD.ySRoDtcgvDRI  vXuxk;uGHmySRtcX.p;t\*D>   1. CkxX **Delete (xl;oHuGHm)** vXtrHRtuyRwuh>I   vDy&XuvJRqlySRcX.p;vXt[; xD.w\*Rttd.'D;eJ>&GJ>cJtHRw\*R w>u'k;oh.ngtDRvXw>vJvdmvDRI  eJ>&GJ>'D;ySRcX.p;vX[;xD.wz.EkmvDR vXw>u&Xu&dt\*h>tusdRvX  myCAVwM>vXRb. I |  |
| **uqDwvJeD>up>w>\*h >wz.'fvJ.** | |
| vXw>clol.t\*D><AeD>up>w>\*h>w> usdRvXexH.vX myCAV ylRohM.rh>xJeeD>up>tw>vDRI  vXeuqDvJeeD>up>t\*h>wz.t\*D>III   1. vJRqlySm,JRoM'D;CkxXerHRvX cD.zFLxX.trJ.o.tzD   cd.vXeutd;xD.p&DvXt[JvDR wz.vDRI   1. CkxXw>rRvXeb.o;rRtDRI | 032 - myCAV - Change of Details 01 |
| t'd<vXeuqDvJvHmrJmzsX.clol.\*D>III   1. CkxX **Change my password** **(qDvJvHmrJmzsX.clol.)** vXp&DylRI 2. xXEkmvDRevHmrJmzsX.clol.vXtcJtHRwzsX. I 3. xXEkmvDRvHmrJmzsX.clol.vXtoDwzsX.'D;CkxX **Show password**   **(ymzsgxD.vHmrJmzsX.clol.)**'fod; eurRvDRwH>rh>w>M>tb.M.vDRI   1. CkxX **Save (ymCm)** 'D;w>upD> u'k;oh.ngeRvXw>vJvdmM.vDRI |  |

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| --- | --- |
| **eurRb.uhRevHmrJmzsX.clol.'fvJ.** | |
| erho;yRheD.evHmrJmzsX.clol.   1. vJRqlA**myCAV** w> **Sign in (EkmvDR)** ubsH;ym'D;CkxX **Forgotten/reset** **(o;yRheD.rhwrh>rRb.uhR)** vHmrJmzsX.clol.wuh>I 2. xXEkmvDRvDy&X'D;CkxX**Send link (qSXw>bs;pJ)**I   vDy&Xub.w>qSXM>eRvXeuqDvJ evHmrJmzsX.clol.t\*D>vDRI  ew>qXuwD>td.0JA24Ae>&H>vXeu CkxXw>bs;pJ(link)'DydmxGJw>eJ. vDRvXeu'k;td.xD.evHmrJmzsX.t oDt\*D>vDRI  w>bs;pJtqXuwD> rh>vXmuGHmwcsK; vXeqDvJevHmrJmzsX.clol.'D;A rRu'd;toDwbsDwuh>I |  |

|  |  |
| --- | --- |
| **u[;xD.(sign out)uGHmql myCAV** **'fvJ.** | |
| vXw>bH.w>bXt\*D><AxDbdM.[; xD.uGHmAzJolmyCAV 0HRtcgwuh>I   1. CkxX **Sign out** **([;xD.)** vXcD.zFLxX.trJmo.tzD cd.vXtxGJwuh>I | 007 - MyCAV Sign out |

**w>[l;w>\*JRwz.vXwtd.vX myCAVtylRwz.**

w>[l;w>\*JRwz.vXw>rRtDRvX myCAV ylRwohb.wz.rh>0JIII

* w>ymzSd.Ckmw>u&Xu&dwz.
* ChxD.vXw>u[h.tgxD.w>qXuwD>vXuzD.\*X>Cm(AGM)'D;  
  wD.xD.weH.wbsDp&D
* rR\*hRxD.wrh>rR[;\*DRuGHmw>u&Xu&dI

vHmywHxD.vXw>rRoh.wz.t\*D>M>erRM>tDRohvXySm,JRoM(website)ohvDRI   
www.consumer.vic.gov.au/associations

**rRoDxD.uhR e tHxXeJ;tw>xH.CkuG>**

vXtqXuxD.vXt\*hRuwX>t\*D>M><y [h.ul.eRvXeuol Google Chrome   
vXe internet browserI Chrome M>tcV'D;rRw>\*hR'D;erRM>tDRuvDvDRI

**w>wJusd;xHw>tw>rRwz.**

w>\*h>w>usdRb.Cm myCAV tHRw>rRM>tDRohvXusdmtguvkmvXyySm,JRoMvDI www.consumer.vic.gov.au/languages

eudmyw>wJusd;xHw>Aw>rRoh0JuvDRAzJ 131 450I wJzsgxD.eusdmvXudmvR0gusdm'D;  
rXyySRwJusd;xHw>ud;yvDusdRw>rRpXRvX 1300 55 81 81 vXw>rRe.&H>tqXuwD>vDRI

w>rRpXRtHRtd.ph>uD;vX Koori tvDw>rRpXRusdR1300 661 511I

**w>\*h>w>usdRt\*R**

euG>0Jyw>od.vdw>\*DRrlvXmyCAV 'D;w>\*h>t\*Rwz.'D;w>csK;cHeDRo;vX(myCAV)tylRt\*D>A  
vJRb.qlIII [[consumer.vic.gov.au/associations](file:///\\server2012\Data\Production\CURRENT%20JOBS\5996%20-%20Dept%20of%20Justice%20-%20x1%20myCAV%20document\From%20Client\consumer.vic.gov.au\associations)](file:///C:\Documents%20and%20Settings\User\Local%20Settings\Temp\consumer.vic.gov.au\associations)

vXuqJ;vDRrHR'D;rRM>w>upD.vXwtd.'D;tup>bsK;'.0JvXty.Ckm'D;w>\*h>w>usdRb.C;w>u&Xu&dA  
vJRb.ql [[consumer.vic.gov.au/newsletters](file:///\\server2012\Data\Production\CURRENT%20JOBS\5996%20-%20Dept%20of%20Justice%20-%20x1%20myCAV%20document\From%20Client\consumer.vic.gov.au\newsletters)](file:///C:\Documents%20and%20Settings\User\Local%20Settings\Temp\consumer.vic.gov.au\newsletters)

myCAVub.w>rRcsK;cHeDRo;tDRb.qXb.uwD>vDRIAzJmyCAVtw>td.zsguqDvJo;  
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usXRol.usXRo;vXew>u&Xu&dt\*D>vDRI